

## CAMPING

Cancellation conditions for a stay from 3<sup>rd</sup> July to 21<sup>st</sup> August

CANCELLATION	With "Garantie zen"	Without "Garantie zen"
before D-5	Refund	Postponement 50% to 2024
from D-5 to arrival	Postponement 50% to 2024	No refund
<b>Late arrival or early departure</b>	We will only charge you for the number of nights you have actually stayed (but deposits will not be refunded)	Total amount for stay due, depending on dates booked

"Garantie zen" = 4% of the cost of the stay (excluding tourist tax and booking fee) to be confirmed at time of booking.

- Stay can be cancelled by email, with no documentation required whatever the reason (health problems, incidents, COVID, government restrictions, etc.).
- Postponement or refund of amounts paid excluding booking fee and "Garantie zen" cost.
- Refund within 10 days by bank transfer if you provide your bank details.

→ For a stay from 20/03/23 to 03/07/23 or from 21/08/23 to 01/10/2023:

Book without paying a deposit, no booking fees, free cancellation by email with no documentation required.

## RENTAL OF CHALET

Cancellation conditions with and without "Garantie zen"

CANCELLATION	With "Garantie zen"	Without "Garantie zen"
before D-40	Refund	Postponement 50% to 2024
from D-40 to D-20	Postponement 50% to 2024	Postponement 25% to 2024
from D-20 to arrival day	Postponement 25% to 2024	No refund
<b>Late arrival or early departure</b>	Stay charged according to the dates booked	

"Garantie zen" = 4% of the cost of the stay (excluding tourist tax and booking fees) to be validated on the day of the reservation.

- Cancellation of the stay by e-mail, without justification and whatever the reason (health problems, incidents, COVID, government restrictions...).
- Refunds or deferrals of amounts received, excluding reservation fees and costs "Garantie zen".
- Refund within 2 weeks by bank transfer with sending the RIB.