

CAMPING

Cancellation conditions for a stay from 4th July to 22nd August

CANCELLATION	With "Option zen"	Without "Option zen"
before D-5	Refund	Postponement 50% to 2023
from D-5 to arrival	Postponement 50% to 2023	No refund
Late arrival or early departure	We will only charge you for the number of nights you have actually stayed (but deposits will not be refunded)	Total amount for stay due, depending on dates booked

"Option zen" = 4% of the cost of the stay (excluding tourist tax and booking fee) to be confirmed at time of booking.

- Stay can be cancelled by email, with no documentation required whatever the reason (health problems, incidents, COVID, government restrictions, etc.).
- Postponement or refund of amounts paid excluding booking fee and "Option zen" cost.
- Refund within 10 days by bank transfer if you provide your bank details.

RENTAL OF CHALET

Cancellation conditions with and without "Option zen"

CANCELLATION	With "Option zen"	Without "Option zen"
before D-5	Refund	Postponement 50% to 2023
from D-5 to arrival	Postponement 50% to 2023	No refund
Late arrival or early departure	We will only charge you for the number of nights you have actually stayed (but deposits will not be refunded)	Total amount for stay due, depending on dates booked

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